

COMMENT CARD

City of Renton Development Services Division
1055 South Grady Way-Renton, WA 98055
Phone: 425-430-7200 Fax: 425-430-7231

Thank you for working with the City of Renton Development Services Division. We're committed to providing the highest quality of service to our customers. To help us evaluate our efforts, we would appreciate your assistance in providing comments and suggestions.

(fold)

From: (optional)

City of Renton
Development Services Division
1055 South Grady Way
Renton, WA 98055

(fold)

If you would like to be contacted by a manager regarding your comments, please fill out the following information:

Name: _____

Phone: _____

Best Time of Day to Call: _____

Please Comment in the Appropriate Section(s)

① Customer Service Counter

Date of Visit: _____ Time: _____

Reason for Visit: _____

Please rate the following accordingly: (5 = Excellent, 4 = Good, 3 = Average, 2 = Fair, 1 = Poor)

___ Professional/Courteous Staff	___ Information Availability
___ Helpful in Solving Problems	___ Usefulness of Self-Help Area
___ Promptness	___ Explanation of Fees/Timelines/Procedures

② Inspection Services (Building/Public Works/Code Enforcement) OR Plan Review

Date of Visit: _____ Time: _____

Type of Inspection: _____ **OR**

Plan Review Project Name: _____

Please rate the following accordingly: (5 = Excellent, 4 = Good, 3 = Average, 2 = Fair, 1 = Poor)

___ Professional/Courteous Staff	___ Fair, Thorough Inspection/Plan Review
___ Helpful in Solving Problems	___ Code Requirement Explanations
___ Availability/Timely Response	___ Clear & Understandable Corrections

③ Meetings/Other City Business

Date of Visit: _____ Time: _____

Reason for Visit: _____

Please rate the following accordingly: (5 = Excellent, 4 = Good, 3 = Average, 2 = Fair, 1 = Poor)

___ Professional/Courteous Staff	___ Information Availability
___ Helpful in Solving Problems	___ Clear/Understandable Questions
___ Availability/Timely Response	___ Appropriate Follow-Up

Additional Comments/Suggestions: _____

Please place completed form in the designated box at the Development Services Division reception area, or drop it in the mail. Your comments are greatly appreciated. Thank you for your time.